Pocket Pilot 3.0 Onboarding

X4c (EA/SA/INTA/NAA)

Requirements for using JURA Pocket Pilot 3.0:

- JURA Business Connect
- Compatible automatic coffee machine
- PC or notebook with an internet connection
- Smartphone (with the JURA Pocket Pilot Management app installed)
- JURA Pocket Pilot account (instuctions below)

Check versions:

- Is the latest version of the JURA Pocket Pilot Management app installed?
- Android version 8.0 (or higher)
- iOS version 16.0 (or higher)
- Bluetooth version 4.0 (or higher)

Check permissions:

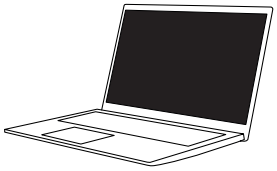
- Are Location Services for the JURA Pocket Pilot Management app turned on?
- Have all permissions been given to the JURA Pocket Pilot Management app?
- Is Bluetooth on your smartphone turned on?

Check Wi-Fi settings:

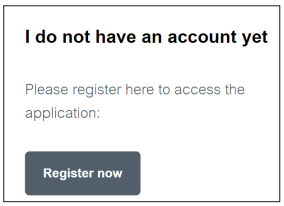
- Router frequency set to 2.4 GHz (not 5 GHz)
- Make sure your Wi-Fi uses WPA2-Personal (not WPA2-Enterprise)
- Channels 1 to 11 (not higher)
- Disable 20/40 MHZ Coexistence
- The Wi-Fi password must be known

Access to JURA Pocket Pilot

Europe:	https://pocketpilot.jura.com
Oceania:	https://pocketpilot-oc.jura.com
China:	https://pocketpilot.jura.cn
USA:	https://pocketpilot-us.jura.com

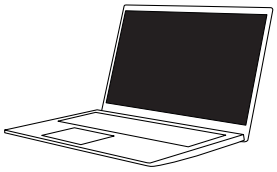


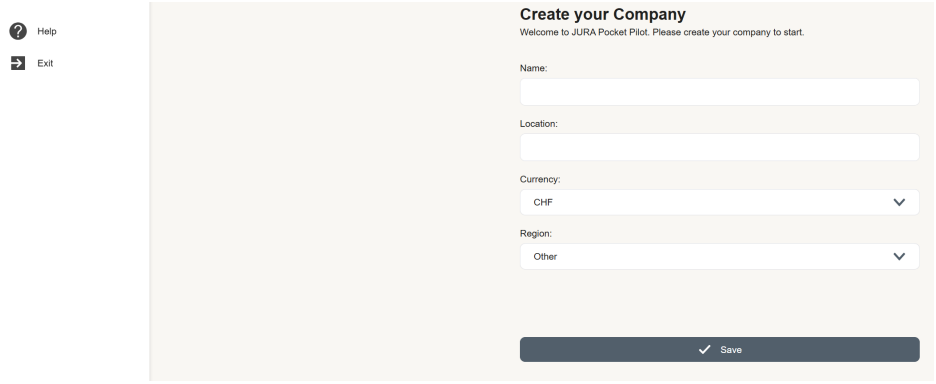
- Click on **“Login with your JURA account”**
- Click on **“Register now”**
- Check your email inbox and confirm your email address



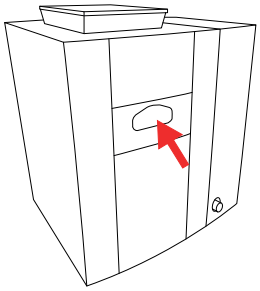
Create your company

- Add a name, a location, the currency and the region for your company.
- Click on **“Save”**

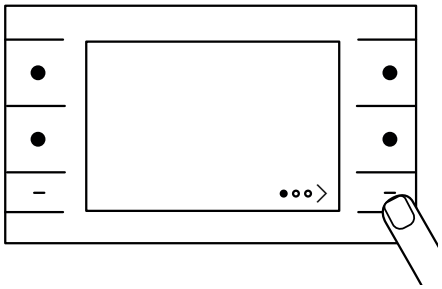




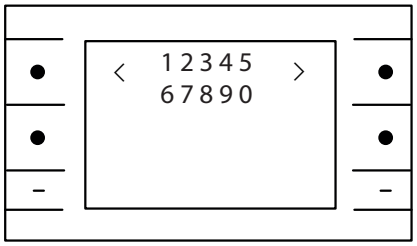
- Download the **JURA Pocket Pilot Management app** (App Store or Google Play)
- Connect your smartphone to the Wi-Fi and switch on Bluetooth.
- Open the location settings.
- Always allow location access for the JURA Pocket Pilot Management app.



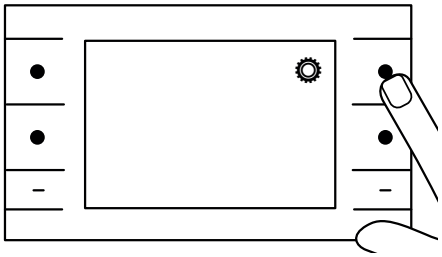
- Turn off the coffee machine.
- Remove the cover with the JURA logo on the back of the coffee machine by sliding it downwards.
- Plug the Business Connect into the coffee machine’s service socket. (Some models already have it plugged in.)
- Switch on the coffee machine.



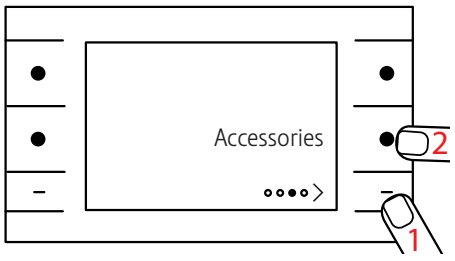
▸ Press the › button for **approx. 2 seconds** to enter the JURA Cockpit.



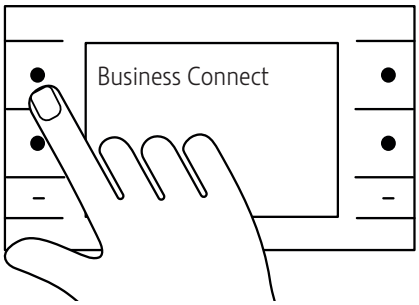
▸ Enter the default **PIN “000000”** to access the Cockpit.



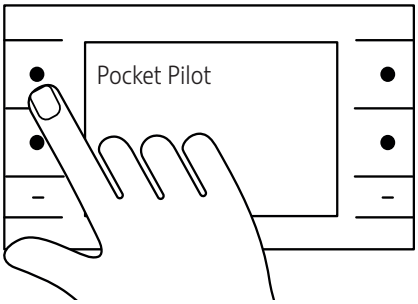
▸ Press the ⚙ button.



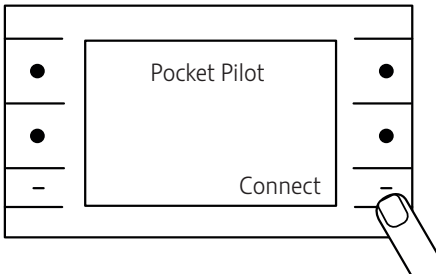
▸ Press the › button several times until page ○○●○ is displayed.
Press the ‘Accessories’ button.



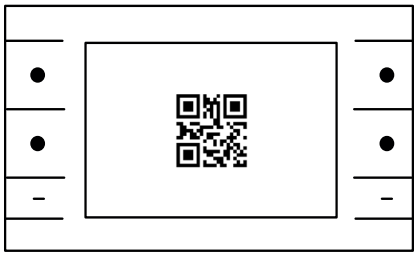
▸ Press the ‘Business Connect’ button.



▸ Press the ‘Pocket Pilot’ button.

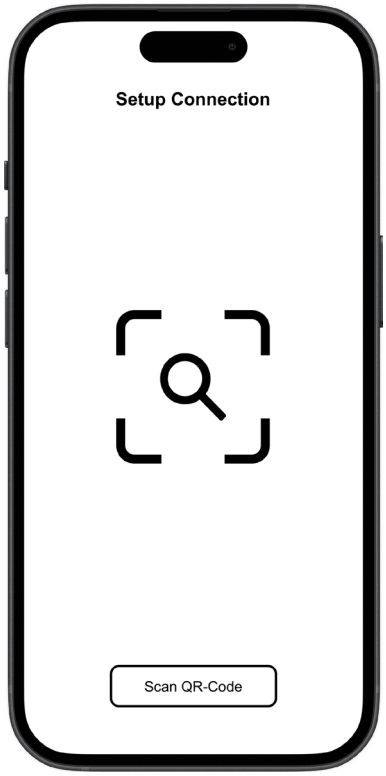


▸ Press the ‘Connect’ button.



▸ A QR code is shown on the display of your coffee machine. Proceed to the next steps of these instructions to find out what you need to do with it.

- Open the JURA Pocket Pilot Management app on your smartphone.
- Select the same server that you used during registration on the JURA Pocket Pilot website (Europe, Oceania, China or USA).
- Log in with your created account.



- Touch the ‘Scan QR code’ button.
- Scan the QR code shown on your coffee machine’s display.
- Enter the code displayed on your coffee machine’s screen.

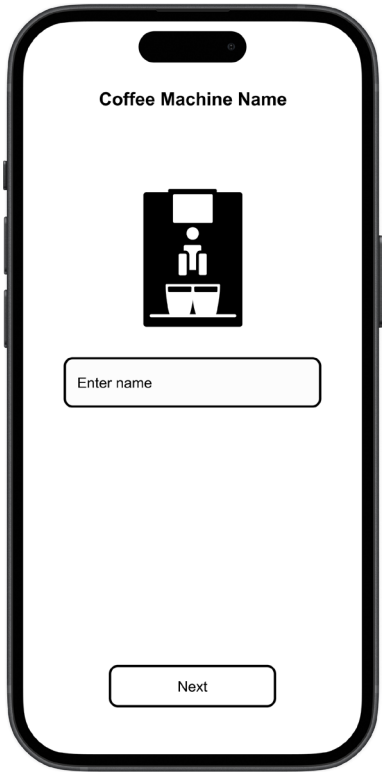
▸ Touch ‘Pocket Pilot 3.0’.

▸ Enter the Wi-Fi password. It must be the same as the one you used to connect your smartphone.

- Enter a code that will be required later to access the machine settings.

- Enter a code that will be required later to access the maintenance settings.

- The company created on pocketpilot.jura.com should now be displayed.
- Touch ‘Next’.



- Give your coffee machine a name.
- Touch ‘Next’.

▸ Touch ‘Back to home’.
The onboarding is now complete. Please make all further settings on pocketpilot.jura.com

If you were unable to connect, check all the settings from page 1 and try again.
If you are still having problems with the onboarding, call our customer support.